

Table of Commissions and Fees

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Part I: Accounts and Deposits

SN.	Type of Fees / Commissions	Fees /	⁄ Com	Notes	
1.	Salary transfer	JD I per month or the equivalent in other currency for salaries transferred in foreign currency regardless of the number of transfers from the same employer during the month			 In case of receiving salaries from more than one employer, fees shall be charged for each salary separately This commission does not apply to deductions and bonuses
2.	Minimum balance of accounts				This commission does not apply to Current Salary Accounts
3.	Dormant accounts	JD 2 per month or the equivalent in other currencies, regardless of the balance of the account			This commission does not apply to fixed and flexible Time Deposit Accounts and Certificates of Deposit
4.	Opening of an account for a company under incorporation	JD 100			
5.	Statements of accounts	of application Additional statement		Periodic statements of account shall be excluded according to the agreed periods upon opening the account	
6.	Clearance Certificate - in case there are no facilities	JD 5	1		Per copy of the certificate
7.	Clearance Certificate - in case there are facilities	JD 10			Per copy of the certificate
8.	Certificate of Account Balance / Certificate of Financial Solvency	JD 10			Per copy of the certificate
9.	Certificate of Liabilities	JD 5			Per copy of the certificate
10.	Certificate of Salary Deduction	JD 5			Per copy of the certificate
11.	Security Certificate for Ministry Of Interior Affairs	JD 15			
12.	Certificate of Interest and Commissions	JD 5			Per copy of the certificate
13.	Signature Authentication for Retail Clients	JD 2			Per document
14.	Signature Authentication for Corporate Clients	JD 5			Per document

SN.	Type of Fees / Commissions	Fees / Commissions			Notes
		For a period of 6 months from the date of application	JD I per d	locument	
15.	Photocopying	For a period of more than 6 months from the date of application	JD 3 per d	locument	
16.	Currency exchange	0.5%			
17.	Current account management	JD 1.5 per month or to	the equivaler	nt in foreign	This commission applies to corporates accounts and excludes from individuals accounts
18.	Cash deposit in US Dollar in denominations of \$100	0.002 on the deposite	d amount		This commission applies to the purchase of such denominations.
19.	Deposit in denominations of \$50 or less	0.005 on the deposite	d amount		
20.	Cash deposit in Euro for denominations of €500	0.002 on the deposite	d amount		This commission applies to the purchase of such denominations.
21.	Deposit in denominations of €200 or less	0.005 on the deposite	ed amount		This commission applies to the purchase of such denominations.
22.	Cash deposit in all other foreign currency regardless of denominations	0.005 on the deposite	ed amount		This commission applies to the purchase transactions.
23.	Purchase of denominations less than \$50 or €50	0.005 on the purchase	ed amount		
		Free			This commission applies when the customer does not have an ATM card
2.4	Cash withdrawal on branch	JD 0.5 for amounts no	ot exceeding	; JD 300	
24.	counter	JD I for amounts exceeding 300 JD and up to JD 1000		This commission applies when the customer does have an ATM card	
		Free for amounts exc	eeding JD 10	000	
25.	Coin deposit in account	JD I per JD 100 or part thereof		Coins are accepted into denominations of JD 10 and the minimum accepted amount is JD 10.	
		Between the same customaccounts (within the b		ree	
26.	Standing Orders	For accounts of Jorda Commercial Bank's customers "within the	ال	D I per order	
		For accounts of other customers "outside the		D 2 per order	

SN.	Type of Fees / Commissions	Fees / Commissions Notes	
27.	Premature withdrawal from deposits	The instructions on interest on deposits and facilities (No. 14/2002), dated 15/12/2002, and any amendments thereof shall apply in this regard.	
28.	Judicial and banking power of attorney registration	JD 5 per Power of Attorney	
29.	Opening of accounts for housemaids	JD 10 per account	
30.	Cash withdrawal via National Express Cards	I%, a minimum of JD 4	

Part II: Deposit Boxes

A. Safe Deposit Boxes

Box size	Fees/ Commissions	Refundable Deposit	Notes	
Small	75 JD			
Medium	120 JD		I JD shall be paid as stamp's	
Large	150 JD	180 JD	fees on the safe box lease	
X-Large	250 JD			

B. Automated Safe Deposit Boxes

Box size	Fees/ Commissions	Refundable Deposit	Stamps Fees on the safe box lease
X – Small	200 JD	200 JD	I JD
Small	300 JD	300 JD	I JD
Medium	400 JD	400 JD	1.200 JD
Large	500 JD	500 JD	1.500 JD
X-Large	700 JD	700 JD	2.100 JD

Part III: Cheques

SN.	Type of Fees / Commissions	Fees / Cor	nmissions	Notes
		10 Cheques	JD 3	
1.	Issuing of chequebook	25 Cheques	JD 5	
		40 Cheques	JD 7	
2.	Issuing of checkbooks with special design	JD 20 per 40 Cheques		Minimum 1,000 Cheques
3.	Issuing of checkbooks with special design with payment voucher (size: A4 and A5)	JD 25 per 40 Cheques		Minimum 1,000 Cheques
4.	Cheques deposited for collection drawn on branches of the Bank or branches of local banks	500 Fils per Cheque		
5.	Cheques deposited for collection as source of payment for facilities drawn on branches of the Bank or branches of local banks	500 Fils per Cheque		
6.	Stopping payment of cheque drawn on other banks	JD 15, flat		SWIFT fees and correspondent bank commission, if any, shall be added.
		First returned cheque	JD 20 per cheque	- This commission applies to
7.	Returned cheques in JOD or foreign currency drawn on accounts of Bank's customers for insufficient funds	Second returned cheque, whether the same first cheque or any other cheque	JD 40 per cheque	all cheques, wether offered through electonic clearing or over the counter or outside the clearing session. In case there is not enough balance in the customer's account, the account will be overdrawn and the commission will be charged to it.
8.	Cheque returned for technical reasons	JD 2 per cheque		This commission is charged if the cheque has been returned for a reason related to the customer.

SN.	Type of Fees / Commissions	Fees / Commissions	Notes
9.	Settling returned cheques	JD 10 per cheque	
10.	Stopping cheque payment at the drawer's request	JD 10 per cheque	 This commission applies in case of stopping the payment of a cheque at the drawer's request in the event of a dispute between the drawer and the beneficiary only This commission does not apply in case of loss of cheque / cheque book
11.	Issuing cheque (Bank Cheque / Certified Cheque / Manager's Cheque) in Jordanian Dinar	JD 5 per cheque	For Bank's customers only
12.	Canceling / repurchasing of cheque (Bank Cheque / Certified Cheque / Manager's Cheque) in Jordanian Dinars or in foreign currency	JD 5 or the equivalent in foreign currency for foreign currency cheques	
13.	Outward cheques in foreign currency from the customer's account in Jordanian Dinar	0.125%, with a minimum of JD 5 + SWIFT fees + JD 5 in case of confirmation + foreign currency exchange commission	
14.	Outward cheques in foreign currency from the customer's account in same foreign currency	0.125%, with a minimum of JD 5 or the equivalent in foreign currency + SWIFT fees + JD 5 in case of confirmation	
15.	Inward cheque from a local bank for collection and charging the value of the cheque through local settlements system (RTGS), whether in local or foreign currency. The cheque is accompanied by written instructions stating that it is subject to the Uniform Rules for Collections (URC)	0.25% minimum and 0.375% maximum but not less than JD 25 + correspondent bank's commissions	
16.	Inward cheque from a local bank for collection and charging the value of the cheque through local settlements system (RTGS), whether in local or foreign currency. The cheque is NOT accompanied by written instructions stating that it is subject to the Uniform Rules for Collections (URC)	JD 5 (JD I + JD 4 Local settlements system (RTGS) commission)	
17.	Collect Cheques outside the Clearing session in Jordanian Dinar drawn on local banks	JD 5 per cheque	
18.	Collect Cheques outside the Clearing session in foreign currencies drawn on local banks	0.5% with minimum of JD 5 and maximum of JD 50	

SN.	Type of Fees / Commissions	Fees / Commissions	Notes
19.	Collection of cheques in foreign currency drawn on foreign banks "not subject to the Uniform Rules for Collections (URC)"	0.375% with a minimum of JD 50 and a maximum of JD 150 or the equivalent in foreign currency + courier fees + correspondent bank's commissions, if any	
20.	Drawing or postponing cheques or bills deposited for collection or against facilities except for the cases of "partial / full settlement and structuring and scheduling"	JD I per Cheque	
21.	Returning cheques received from foreign banks drawn on their accounts with us and if there is an error in the cheque	Free, only postage is charged	

Part IV: Remittances

A. Outward Remittances

SN.	Type of Fees / Commissions	Fees / Co	mmissions	Notes
	Local remittances issued through the local settlements system (RTGS)	If the client requests the service through e-channels	If the client requests the service from the bank branches	
1.		5 JD or equivalent in foreign currencies	8 JD or equivalent in foreign currencies	This commission applies for amounts not exceeding the Automated Clearing System (ACH) limit (100 thousand in JOD and 50 thousand in other currencies)
		10 JD or equivalent in foreign currencies	13 JD or equivalent in foreign currencies	This commission applies for amounts exceeding the Automated Clearing System (ACH) limit (100 thousand in JOD and 50 thousand in other currencies)
		If the client requests the service through e-channels	If the client requests the service from the bank branches	
2.	Local remittances issued through the Automated Clearing System (ACH)	I JOD or equivalent in foreign currencies	2 JD or equivalent in foreign currencies	This commission applies to amounts that are less or equal to one thousand units of the system's currencies
2.		2 JD or equivalent in foreign currencies	3 JD or equivalent in foreign currencies	This commission applies to amounts that exceed one thousand units of the system's currencies and up to 5 thousand units of the system's currencies
		3 JD or equivalent in foreign currencies	4 JD or equivalent in foreign currencies	This commission applies to amounts that exceed 5 thousand units of the system's currencies
		10 JD or equivalent currencies	in foreign	This commission applies to bulks with 10 payment orders and up to 29 payment orders
		20 JD or equivalent in foreign currencies		This commission applies to bulks with 30 payment orders and up to I thousand payment orders
3.	Local remittances bulk issued through the Automated	30 JD or equivalent in foreign currencies		This commission applies to bulks that exceed I thousand payment orders and up to 5 thousand payment orders
	Clearing System (ACH), such as salaries remittances, dividend remittances, etc	40 JD or equivalent currencies	in foreign	This commission applies to bulks that exceed 5 thousand payment orders and up to 10 thousand payment orders
		50 JD or equivalent currencies	in foreign	This commission applies to bulks that exceed 10 thousand payment orders and up to 100 thousand payment orders
		60 JD or equivalent currencies	in foreign	This commission applies to bulks that exceed 100 thousand payment orders
		Point (2) above appl payment orders	ies if the bulk sent by	the customer includes less than 10

SN.	Type of Fees / Commissions	Fees / Commissions	Notes
4.	Local debit payment orders issued through the Automated Clearing System (ACH)	I JOD or equivalent in foreign currencies	This commission applies to every payment order is debited from the customer's account
		6 JD or equivalent in foreign currencies	This commission applies for amounts less than or equal to 500 dinars or equivalent in foreign currencies
5.	Outward international remittances	10 JD or equivalent in foreign currencies	This commission applies for amounts that exceed 500 dinars and up to 5 thousand dinars or equivalent in foreign currencies
		At a rate of 0.25% of the remittance amount, with a maximum limit of 70 dinars or its equivalent in foreign currencies	This commission applies for amounts that exceed 5 thousand dinars or equivalent in foreign currencies
	Local remittances issued through the local settlements system (RTGS) against an international inward remittances (Transit remittances)	8 JD or equivalent in foreign currencies	This commission applies for amounts not exceeding the Automated Clearing System (ACH) limit (100 thousand in JOD and 50 thousand in other currencies)
6.		13 JD or equivalent in foreign currencies	This commission applies for amounts exceeding the Automated Clearing System (ACH) limit (100 thousand in JOD and 50 thousand in other currencies)
		2 JD or equivalent in foreign currencies	This commission applies to amounts that are less or equal to one thousand units of the system's currencies
7.	Local remittances issued through the Automated Clearing System (ACH) against an international inward remittances	3 JD or equivalent in foreign currencies	This commission applies to amounts that exceed one thousand units of the system's currencies and up to 5 thousand units of the system's currencies
	(Transit remittances)	4 JD or equivalent in foreign currencies	This commission applies to amounts that exceed 5 thousand units of the system's currencies
8.	Correspondence to follow up on outward remittances) local or International(for the purposes of modifications or inquiries	2 JD or equivalent in foreign currencies + correspondent bank's commissions	
9.	Issuing a same day remittance	Requires an additional commission equal to the commission of issuing a remittance	Minimum of 10 JD or equivalent in foreign currencies

B. Inward Remittances

No.	Type of Fees / Commissions	Fees / Commissions	Notes
1.	Inward local remittances through	I JOD or equivalent in foreign currencies	This commission applies to salaries remittances*
''	the local settlements system (RTGS)	2 JD or equivalent in foreign currencies	
2.	Inward local remittances through the Automated	I JOD or equivalent in foreign currencies	 This commission applies for amounts less than or equal to one thousand units of the system's currencies This commission applies to salaries remittances *
	Clearing System (ACH)	2 JD or equivalent in foreign currencies	This commission applies for amounts that exceed one thousand units of the system's currencies
	Inward local remittances through the local settlements	I JOD or equivalent in foreign currencies	This commission applies to salaries remittances
3.	system (RTGS) stating that the JCB commissions are borne by sending bank	2 JD or equivalent in foreign currencies	
	Inward local remittances through the Automated	I JOD or equivalent in foreign currencies	 This commission applies for amounts less than or equal to one thousand units of the system's currencies This commission applies for
4.	Clearing System (ACH) stating that JCB commissions are borne by sending bank	2 JD or equivalent in foreign currencies	salaries remittances This commission applies for amounts that exceed one thousand units of the system's currencies
5.	Inward local debit payment orders through the Automated Clearing System (ACH)	I JOD or equivalent in foreign currencies	This commission applies to every payment order is credited to the client's account
	Inward local remittances through the local settlements system (RTGS) that are returned due to a technical error	2 JD or equivalent in foreign currencies	The commission shall be deducted
6.		I JOD or equivalent in foreign currencies in case of returned salaries remittances	from the original amount of the remittance
7.	Inward local remittances through the Automated Clearing System (ACH) that are returned due to a technical error	Free	

No.	Type of Fees / Commissions	Fees / Commissions	Notes
		3 JD or equivalent in foreign currencies	This commission applies for amounts that are less than or equal to one thousand JD or equivalent in foreign currencies
8.	Inward international remittances to the account of a JCB client	5 JD or equivalent in foreign currencies	This commission applies for amounts that exceed I thousand JD and up to 5 thousand JD or equivalent in foreign currencies
		7 JD or equivalent in foreign currencies	This commission applies for amounts that exceed 5 thousand JD or equivalent in foreign currencies
9.	Inward international remittances stating that JCB commissions are borne by sending bank	15 JD for remittances in JOD 20 USDs for remittances in USD 20 EURs for remittances in EUR 20 GBPs for remittances in GBP	
10.	Inward international remittances that are returned due to an error	15 USDs or equivalent in foreign currencies	
11.	Inward international remittances received from banks to be credited to their accounts	20 JD or equivalent in foreign currencies	

^{*}Only I JOD is deducted from customer for the first three salaries remittances which is received from the same employer during a month, and I JOD will be deducted for any additional salary thereafter, this also applies to all purpose-coded remittances within the Salaries & Wages category which is approved by central bank of Jordan.

C. Express Remittances

Type of Fees / Commissions	Fees / Commissions	Notes
Western Union Remittances	As determined by Western Union on its remittance system	

Part V: Letters of Credit and Bills for Collection

A. Outward Letters of Credit (LC)

SN.	Type of Fees / Commissions	Fees / Commissions	Notes
1.	Issuing / extending / increasing documentary LC	I% as a minimum annually and 2.5% as a maximum annually calculated on a quarterly basis or part thereof + SWIFT fees	Not less than JD 50 per quarter
2.	Amending outward LC	JD 35 + SWIFT fees	The increase in value or extension of validity shall be exempted from such fees, as they shall be subject to the LC issuance fees
3.	Guaranteeing withdrawals on outward LC	I% as a minimum annually and 2.5% as a maximum annually calculated on a quarterly basis or part thereof + SWIFT fees	Not less than JD 50 per quarter
4.	Interest on the settlement of the value of documents received on at sight outward LCs in Jordanian Dinar and in foreign currency	To be as overdraft current account interest	
5.	Interest on withdrawals payable under deferred outward LCs in Jordanian Dinar and in foreign currency	To be as overdraft current account interest	
6.	Canceling outward LC before expiry	JD 50 dinars or the equivalent in foreign currency + SWIFT fees	The beneficiary's consent is required.
7.	Receipt of invalid documents	JD 100 dinars, \$150 or the equivalent in foreign currency + SWIFT fees	
8.	Issuing customs clearance guarantees	JD 50, flat	

B. Inward Letters of Credit

SN.	Type of Fees / Commissions	Fees / Commissions	Notes
1.	Advising inward LC	0.1% as a minimum and 0.2% as a mximum and not less than JD 75 + SWIFT / courier fees	Commission is calculated wether the LC is Available with Jordan Commercial Bank or another bank
2.	Confirming inward LC	I% as a minimum annually and 2.5% as a maximum annually calculated on a quarterly basis or part thereof+ SWIFT fees or as per the recommendation of the Financial Institutions Department	Not less than JD 100 per quarter
3.	Amending inward LC	JD 75 +SWIFT/courier fees	 Exempted from such fees: Increasing value of unconfirmed LCs to be as the LCs advising fees. Increasing value or extension the validity of confirmed LCs to be as the LCs confirmation fees.
4.	Paying/negotiating documents	0.25% as a minimum and 0.375% as a maximum deducted from the value of documents and not less than JD 200 + SWIFT / courier fees	
5.	Transferring inward documentary LC	0.50% of the value of the transfer + SWIFT fees	Not less than JD 150 SWIFT fees shall apply to each LC transfer
6.	Reimbursing LC	0.25% of the reimbursement value + SWIFT fees	Not less than JD 150 SWIFT fees shall apply to each reimbursement transaction
7.	Assigning LC proceeds to Jordan Commercial Bank or another bank	0.001 as a minimum and 0.002 as a maximum + SWIFT fees	Not less than JD 100
8.	Canceling inward LC within the validity period	JD 25 + SWIFT fees	
9.	Confirming guaranteed acceptable withdrawals on inward LCs	I% as a minimum annually and 2.5% as a maximum annually calculated on a quarterly basis or part thereof + SWIFT fees or as per the recommendation of the Financial Institutions Department	Not less than JD100 per quarter
10.	Discounting inward LCs	Discount interest shall be in accordance with the decision of the competent authority + a discount commission to be determined by the competent committee	Not less than JD100 per quarter
11.	Issuing remittance of assignment of proceeds	0.5% as a minimum and 1% as a maximum deducted from the remittance value + SWIFT fees	Not less than JD 200
12.	Descrepant documents commission (checked and returned to the presenter)	JODs 75 per each presentation	

C. Bills for Collection

SN.	Type of Fees / Commissions	Fees / Commissions	Notes
l.	Settling inward bills for collection	0.25% as a minimum and 0.375% as a maximum of the bill for collection value + SWIFT fees	Not less than JD 50
2.	Accepting unguaranteed withdrawals	0.25% as a minimum of withdrawal value + SWIFT fees	Not less than JD 75
3.	Delivering documents without payment	JD 50	
4.	Transferring bills for collection between banks	JD 70 + SWIFT fees + courier fees	
5.	Guaranteeing inward bills for collection withdrawals	I% as a minimum annually and 2.5% as a maximum annually calculated on a quarterly basis or part thereof + SWIFT fees	Not less than JD 50 per quarter
6.	Issuing outward bills for collection	0.25% as a minimum and 0.375% as a maximum of the bill value + SWIFT fees + courier fees	Not less than JD 50
7.	Returning documents of inward bills for collection for non-acceptance or non-payment	JD 70 flat or equivalent + SWIFT fees+ courier fees to be requested from the correspondent bank upon return	
8.	Amending payment instructions for an inward or outward bill for collection	JD 35 or equivalent in foreign currencies	

Part VI: Guarantees

SN.	Type of Fees / Commissions	Fees / Commissions	Notes
I.	Issuing/extending/increasing the value of local outward guarantee	I% as a minimum annually and 4% as a maximum annually calculated on a quarterly basis or part thereof	Minimum to be as follows: * Guarantees up to JD 1000: - JD 25 up to 3 months - JD 50 from more than 3 months up to one year * Guarantees exceeding JD 1000: - JD 35 per each quarter
2.	Issuing / extending / increasing the value of international outward guarantee (for a non-resident)	I% as a minimum annually and 2% as a maximum annually calculated on a quarterly basis or part thereof + SWIFT fees and correspondent bank fees (if any)	Minimum JD 50 per each period
3.	Issuing / extending / increasing the value of outward guarantee backed by counter guarantee	I% as a minimum annually and 2.5% as a maximum annually calculated on a quarterly basis or part thereof, or as per recommendations of Financial Institutions Department + SWIFT fees and correspondent bank fees (if any)	Minimum JD 100 per each quarter
4.	Canceling guarantee after the expiry of the validity period thereof and a claim has been received within the validity period or an auto renewal guarantee	I% as a minimum annually and 4% as a maximum annually calcualted on a quarterly basis or part thereof (calculated from the expiry date to the cancelation date)	Commission of issunace shall apply
5.	Canceling guarantee after the expiry of the validity period thereof and no claim has been received within the validity period and not auto renewal	JD 15, flat	
6.	Amending guarantee (except the increase of value or extension of period)	 JD 25 for local guarantees JD 75 for guarantees backed by counter guarantee or as per the recommendation of the Financial Institutions Department 	
7.	Passing guarantee without responsibility	JD 100 flat or the equivalent in foreign currencies + SWIFT/ courier fees or as per the recommendation of the Financial Institutions Department	
8.	Amending passing guarantee	JD 35 flat or equivalent in foreign currencies + SWIFT / courier fees	

Part VII: Facilities

SN.	Type of Fees / Commissions	Fees / Commissions	Notes
1.	Flat commission for first-time facilities (upon approval and inclusion of facilities in the customer's account)	JD 25 for amounts exceeding JD 50,000	SME customers
2.	Restructuring / rescheduling facilities at the customer's request	1% flat	Corporate customers
3.	Granting credits - retail loans (all products)	I% flat of the credit amount to be charged once upon granting the credit	Retail customers
4.	Exceeding overdraft limits	1% flat	Corporate customers
5.	Interest on exceeding overdraft limits	Facility interest rate + 2%	Corporate customers
6.	Interest on overdraft balance in Jordanian Dinar and foreign currency	17%, with a minimum of JD 1	
7.	Interest on late settlement of installments of loans of all types	(2% + declared interest rate) × number of days of delay / 360	
8.	Collateral bills	JD 10 per bill	
9.	Early settlement of loans	1%	 Charged in case the remaining period to maturity of last installment is more than one year Not charged in case the remaining period to maturity of last installment is less than one year
10.	Postponing installments	JD 10	
11.	Changing installment / payment to due (commission on late settlement of installment or payment)	JD 10 per installment "To be charged for 12 months from the date of cessation of payment by defaulting customers"	Retail customers
12.	Requesting the amendment of the terms of financing or collaterals at the customer's request "loan restructuring"	JD 5 per request	
13.	Commission on pledging/re-pledging (property, vehicle, others)	JD 10	
14.	Issuing No Objection Letters for land and licensing departments	JD 15	
15.	Renewing facilities for corporate customers	As per the competent committee's decision	Corporate customers

Part VIII: Cards and Electronic Services

		Card Type					
SN.	Type of Fees / Service	B.I.'			Credit Ca	rds	
314.	7,6	Debit Card	YELO Prepaid Card	Classic	U	World Mastercard	
T	Issuance fees of Primary Card	Free	JD 5	Free	Free	Free	
2	Issuance fees of Supplementary Card	Free	JD 5	Free	Free	Free	
3	Annual fees of Primary Card	Free	NA	Free	JD 50	JD 100	
4	Annual fees of Supplementary Card	Free	NA	Free	JD 30	JD 70	
5	Re-issuance of damaged / lost card (Primary or Supplementary Card)	JD 5	JD 5	JD 5	JD 10	JD 50	
6	Re-issuance of PIN	JD I	JD I	JD I	JD I	Free	
7	Exceeding card limit	NA	NA	JD 10	JD 10	JD 10	
8	Late settlement - deducted monthly	NA	NA	JD 10	JD 10	JD 10	
9	Monthly interest on cards	NA	NA	1.75%	1.75%	1.75%	
10	Reloading prepaid card	NA	 Free through e-channels (Tejari Mobile, Banking Internet, ATM). JD 3 through Jordan Commercial Bank's Branches 	NA	NA	NA	
11	Cash withdrawals by our customers via the Bank's ATMs	Free	ו סן	4% with a minimum of JD 4	4% with a minimum of JD 4	4% with a minimum of JD 4	
12	Cash withdrawals by our customers via ATMs within the local network	JD I	JD I	4% with a minimum of JD 4	4% with a minimum of JD 4	4% with a minimum of JD 4	
13	Balance inquiry by our customers via the Bank's ATMs	Free	Free	Free	Free	Free	
14	Balance inquiry by our customers via JONET ATMs	100 Fils	100 Fils	100 Fils	100 Fils	I 00 Fils	

		Card Type					
SN.	Type of Fees / Service	Debit	YELO	Credit Cards			
		Card	Prepaid Card	Classic	U	World Mastercard	
15	Transaction dispute charges (Shall be returned to the customer in case of the dispute validity is proved)	JD 5	JD 5	JD 5	JD 5	JD 5	
16	Balance inquiry using Debit Card through ATM outside Jordan	350 Fils	NA	NA	NA	NA	
17	Balance inquiry using Debit Card through ATM inside Jordan and outside local networks	150 Fils	NA	NA	NA	NA	
18	Balance inquiry using Debit Card through ATM within CSC network	350 Fils	NA	NA	NA	NA	
19	Cash withdrawal using Debit Card through ATM inside Jordan and outside local networks	500 Fils	NA	NA	NA	NA	
20	Cash withdrawal using Debit Card through ATM outside Jordan	JD 2	NA	NA	NA	NA	
21	Cash withdrawal using Debit Card through ATM within CSC network	JD 2	NA	NA	NA	NA	

E. Electronic Services

SN.	Type of Fees / Commissions	Fees / Commissions	Notes
1.	Debit Card		Only JD 0.500 is charged
2.	Tejari Mobile		regardless of the number of electronic services,
3.	e-Statement	jD 0.500 / monthly including the Del	including the Debit Card,
4.	Tejari Connect		to which customer has subscribed
5.	SMS	Free	
6.	Request to watch a specific security video footage of an ATM	JD 10	

SN.	Type of Fees / Commissions	Fees / Commissions	Notes
1.	Request a purchase/sales slip or voucher for all types of cards	JD I	To be deducted from the customer's account
2.	A paper statement of account for all types of credit cards	JD I	

Part IX: Postage and Communication Fees

SN.	Type of Fees / Commissions	Fees /	Notes	
1.	Express Courier fees	Cost of courier +JD 25 with a mi currencies		
		JD 5 for local courier		
2.	Courier fees	JD 2		
		Financial transfer (remittance)	JD 7 or the equivalent in foreign currency	
		Non-financial transfer (remittance)	JD 7 or the equivalent in foreign currency	
	SWIFT	Issuance of LC	JD 30 or the equivalent in foreign currency	
		Amendment of LC	JD 15 or the equivalent in foreign currency	
		Any correspondence relating to inward LCs	JD 30 or the equivalent in foreign currency	
3.		Issuance of international guarantee	JD 30 or the equivalent in foreign currency	
		Amendment of international guarantee	JD 15 or the equivalent in foreign currency	
		Bills for collection	JD 10 or the equivalent in foreign currency	
		Transferring inward LC	JD 30 or the equivalent in foreign currency	
		Any SWIFT-related correspondence	JD 10 or the equivalent in foreign currency	
		SWIFT fees for inward counter g Department as agreed with banks	uarantees are determined by the Financial s	Institutions